



*For Immediate Release*

## **Insurance Industry to Phase Out Use of NRIC Numbers for Authentication by End-2026**

**Singapore, 2 February 2026** – The General Insurance Association of Singapore (GIA Singapore) and the Life Insurance Association, Singapore (LIA Singapore) announced today that the insurance industry will phase out the use of NRIC numbers for authentication by 31 December 2026, in line with the Personal Data Protection Commission’s guidelines issued today<sup>1</sup>.

There are no changes to existing safeguards and NRIC numbers alone cannot be used to purchase, surrender or alter existing policies, submit policy claims, nor change the nominated beneficiary or bank account information lodged with the insurer for receipt of policy payments.

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<sup>1</sup> Personal Data Protection Commission Singapore, “Organisations to cease the use of NRIC numbers for authentication by 31 December 2026”, URL: <https://www.pdpc.gov.sg/news-and-events/press-room/2026/01/organisations-to-cess-the-use-of-nric-numbers-for-authentication-by-31--december-2026>

### **About General Insurance Association of Singapore**

Established in 1966, the General Insurance Association of Singapore (GIA) is the general insurance sector's trade association whose membership comprises Ordinary Members licensed by the Monetary Authority of Singapore (MAS) to transact general insurance business in Singapore.

As a trade association, GIA works to make all aspects of insurance easier and more effective for consumers, agents and insurance companies in Singapore. It helps identify emerging trends and responds to issues affecting the general insurance sector and seeks to promote the overall growth and development of the sector in Singapore.

For more information, please visit [www.gia.org.sg](http://www.gia.org.sg).

### **About Life Insurance Association, Singapore**

Established in 1962, the Life Insurance Association, Singapore (LIA Singapore) is the not-for-profit trade body of life insurance product providers and life reinsurance providers based in Singapore and licensed by the Monetary Authority of Singapore (MAS).

#### **Vision and Mission**

The vision of member companies is to provide individuals with peace of mind and to promote a society where every person is prepared for life's changing cycles and for those situations unforeseen.

They are committed to being a progressive life insurance industry by collectively enhancing consumer understanding, promoting industry best practices, and through the association fostering a spirit of collaboration and mutual respect with government and business leaders.

#### **Values underpinning the association and its members**

<b>Unified</b>	in our resolve to deliver innovative solutions where every individual's needs are best met.
<b>Professional</b>	in the way we conduct ourselves and in the counsel we give.
<b>Ethical</b>	in ensuring our policyholders' interests are managed with utmost integrity.
<b>Fair</b>	in how we strive to provide favourable outcomes to both our policyholders and shareholders.
<b>Open &amp; honest</b>	in all that we do to build an environment of trust and transparency.
<b>Proactive</b>	in the steps we take to give our people the skills and knowledge to provide sound solutions at all times.