

LIFE INSURANCE COMPANIES OFFERING DIRECT PURCHASE INSURANCE (DPI) PRODUCTS		For inquiries on DPI products		Is DPI available for online purchase?
Name and Website	Location for Walk-In Purchase	Email to or write to	Hotline to call	
AIA Singapore www.aia.com.sg https://www.aia.com.sg/en/our-products/life-insurance/term-insurance/direct-aia-term-cover https://www.aia.com.sg/en/our-products/life-insurance/whole-life-insurance/direct-aia-whole-life-cover-ii	Customer Service Centre 1 Finlayson Green Singapore 049246	https://www.aia.com.sg/en/help-support/contact-us	1800-248-8000 +65 6248 8000 (from Overseas)	Yes
China Life www.chinalife.com.sg https://www.chinalife.com.sg/products/DIRECT-China-Life-Term-Plan https://www.chinalife.com.sg/products/DIRECT-China-Life-Whole-Life-Plan	Customer Care Centre 1 Raffles Place #46-00 One Raffles Place Tower 1 Singapore 048616	customercare@chinalife.com.sg	6727 4800	No
China Taiping www.sg.cntaiping.com	Customer Service Centre 3 Anson Road #18-00 Springleaf Tower Singapore 079909	customer.service@sg.cntaiping.com	6389 6111	No
Etiqua Insurance www.etiqua.com.sg www.etiqua.com.sg/life/for-individuals/direct-purchase	Customer Care Center One Raffles Quay #22-01 North Tower Singapore 048583	customer.service@etiqua.com.sg	6887 8777	Yes
FWD Singapore www.fwd.com.sg	6 Temasek Boulevard #18-01 Suntec Tower Four Singapore 038986	contact.sg@fwd.com	6820 8888	Yes

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Great Eastern Life www.greatasteasternlife.com https://www.greatasteasternlife.com/sg/en/personal-insurance/our-products/life-insurance.html	Customer Service Counter 1 Pickering Street Great Eastern Centre Singapore 048659	wecare-sg@greatasteasternlife.com	1800-248-2888	Yes
HSBC Life Insurance (Singapore) www.hsbclife.com.sg	38 Beach Road #03-11 South Beach Tower Singapore 189767	cc.life@mail.life.hsbc.com.sg	6880 4888	No
Income Insurance Limited www.income.com.sg Term Life Insurance & Whole Life Insurance Income Insurance Singapore	Bras Basah Branch and Ang Mo Kio Branch	csquery@income.com.sg	6788 1122	Yes
Life Insurance Corporation (Singapore) Pte Ltd https://www.licsingapore.com/	3 Raffles Place Bharat Building #07-01 Singapore 048617	crm@licsingapore.com	6223 4797 6220 2862	No
Manulife (Singapore) www.manulife.com.sg https://www.manulife.com.sg/our-solutions/life/term-life/direct-manuassure-term.html https://www.manulife.com.sg/our-solutions/life/whole-life/direct-manuassure-life.html	Client Service Centre 8 Cross Street #13-01 Manulife Tower Singapore 048424	service@manulife.com	6833 8188	No
Prudential Assurance Company Singapore www.prudential.com.sg https://www.prudential.com.sg/products/life-insurance/whole-life-insurance/direct-pruprotect-life-ii https://www.prudential.com.sg/products/life-insurance/term-life-insurance/direct-pruprotect-term-5 https://www.prudential.com.sg/products/life-insurance/term-life-insurance/direct-pruprotect-term	Customer Service Centre 5 Straits View #01-18/19 Marina One The Heart Singapore 018935	customer.service@prudential.com.sg or fill in the enquiry form on corporate website: https://www.prudential.com.sg/contact-us#contact	1800-333-0333 +65 6333 0333 (overseas or payphone)	No

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Singapore Life https://singlife.com/en/life-insurance/direct-term-life https://singlife.com/en/life-insurance/direct-whole-life	No. 4 Shenton Way #01-01 Singapore 068807	https://singlife.com/en/contact-us	6827 9933	Yes
Tokio Marine Life Insurance Singapore www.tokiomarine.com www.tokiomarine.com/sg/en/personal/discover.html www.tokiomarine.com/sg/en/personal/protect/protect-your-life.html http://www.tokiomarine.com/sg/en/personal/protect/protect-your-life/direct-tm-basic-term.html	Customer Service Centre 20 McCallum Street #07-01 Tokio Marine Centre Singapore 069046 <i>(Call or email us for an appointment)</i>	customercare@tokiomarine-life.sg	6592 6100	No

Additional locations offered by Income

Bras Basah Client Advisory Centre
75 Bras Basah Road Income Centre
Singapore 189557

Ang Mo Kio Client Advisory Centre
53 Ang Mo Kio Ave 3 #03-18/19 AMK HUB
Singapore 569933

Bukit Merah Lite Branch (Inside NTUC Fairprice)
166 Bukit Merah Central #02-3531
Singapore 150166

Hougang 1 Lite (Inside NTUC FairPrice Xtra)
No. 1 Hougang Street 91 #02-01 Hougang 1
Singapore 538692

Kallang Wave Lite (Inside NTUC Fairprice Xtra)
Level 1 - #01-29 1 Stadium Place
Singapore 397628

JEM Lite (Inside NTUC Fairprice Xtra)
50 Jurong Gateway Road #B1-03 & B1-21/22
Singapore 608549

Junction 9 (Yishun)
18 Yishun Avenue 9 #01-09 Junction 9
Singapore 768897

Jurong Point Lite Branch (Inside NTUC Fairprice Xtra)
63 Jurong West Central 3 #03-01 Jurong Point
Singapore 648331

NEX Lite Branch (Inside NTUC Fairprice Xtra)
23 Serangoon Central #03-42 NEX Mall
Singapore 556083

Shaw Plaza Lite (Inside NTUC Fairprice)
360 Balestier Road #02-01 Shaw Plaza Twin Heights
Singapore 329783

Tampines Client Advisory Centre (Branch closure on 30 Jun 2024)
No. 2 Tampines Central 6 Income at Tampines Point #01-01
Singapore 529483

Tampines Hub Lite Branch (Inside NTUC Fairprice Xtra)
51 Tampines Ave 4 #B1-01 Our Tampines Hub
Singapore 529684

VivoCity Lite (Inside NTUC FairPrice Xtra)
1 Harbourfront Walk #B2-23 VivoCity
Singapore 098585