



Life Insurance Industry Results

January to September 2023

10 November 2023

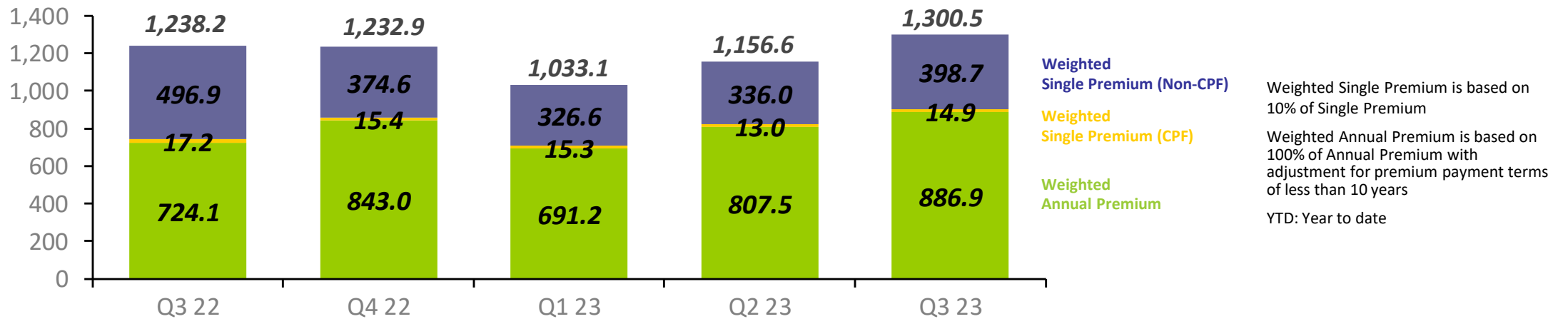


New Business (Individual Life & Health)

Total Weighted Premium

Weighted basis	YTD Q3'22	YTD Q3'23	Q3'22	Q3'23	% change from corresponding period in 2022	
					YTD Q3'23	Q3'23
Single Premium	\$1,955.2m	\$1,104.6m	\$514.2m	\$413.6m	-43.5%	-19.6%
Annual Premium	\$1,910.3m	\$2,385.6m	\$724.1m	\$886.9m	24.9%	22.5%
Total	\$3,865.5m	\$3,490.2m	\$1,238.3m	\$1,300.5m	-9.7%	5.0%

\$million



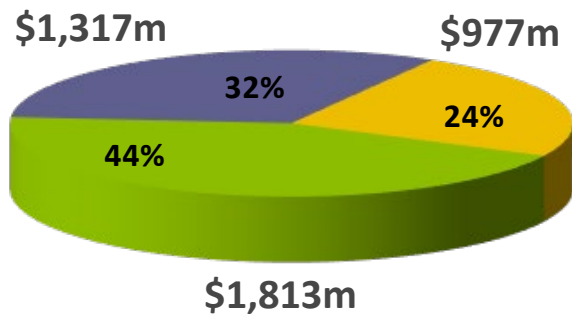
New Business (Individual Life & Health)

Total Weighted Premium

YTD Q3'21

(\$4,107m)

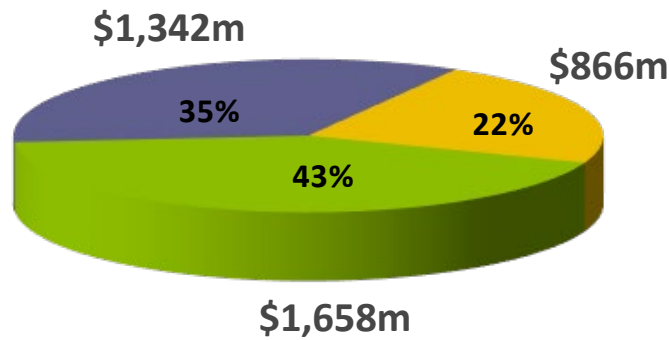
By Fund



YTD Q3'22

(\$3,866m)

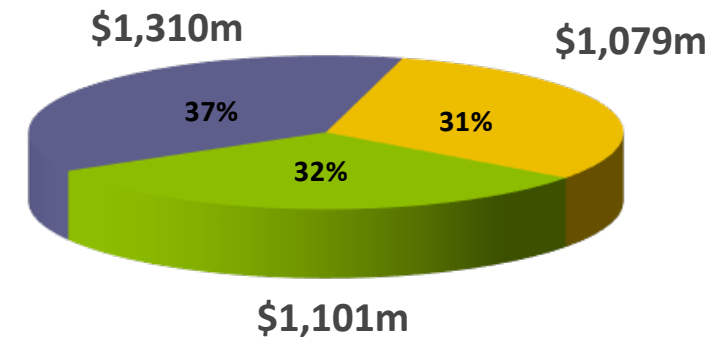
By Fund



YTD Q3'23

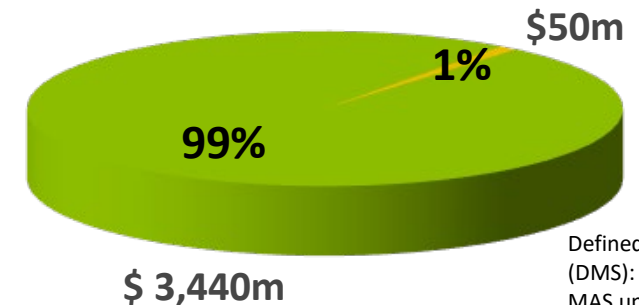
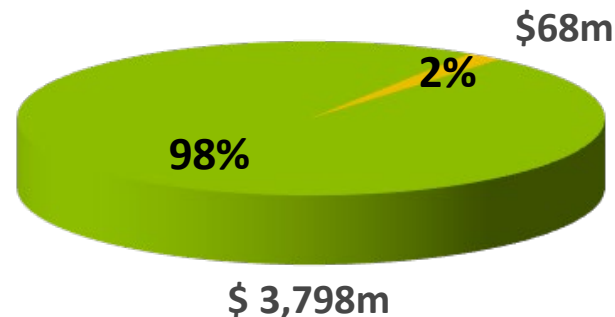
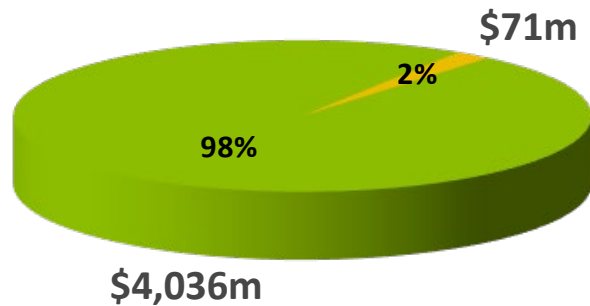
(\$3,490m)

By Fund



■ Linked ■ Participating ■ Non-Participating

By Insurer Classification



■ Normal ■ Defined Market Segment

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Defined Market Segments (DMS): Insurers registered with MAS under "Defined Market Segments" are allowed to only conduct non-CPF business and are subject to a minimum policy size.

New Business (Individual Life & Health)

By Distribution Channel

	YTD Q3'21		YTD Q3'22		YTD Q3'23	
	#	%	#	%	#	%
Total Weighted Premium	\$4,107m		\$3,866m		\$3,490m	
Tied Representatives	\$1,320m	32.1%	\$1,260m	32.6%	\$1,063m	30.5%
Bank Representatives	\$1,365m	33.2%	\$1,357m	35.1%	\$1,230m	35.3%
FA Representatives	\$1,178m	28.7%	\$1,024m	26.5%	\$1,042m	29.8%
Online Direct Channel	\$144m	3.5%	\$106m	2.7%	\$65m	1.8%
Others*	\$100m	2.5%	\$119m	3.1%	\$90m	2.6%
Number of Policies	1,314,695		1,483,161		1,161,910	
Tied Representatives	489,860	37.3%	457,541	30.8%	415,930	35.8%
Bank Representatives	99,361	7.5%	90,669	6.1%	110,130	9.5%
FA Representatives	310,373	23.6%	280,341	18.9%	306,809	26.4%
Online Direct Channel	370,528	28.2%	603,116	40.7%	285,680	24.6%
Others*	44,573	3.4%	51,494	3.5%	43,361	3.7%
Total Sum Assured	\$106.3b		\$102.4b		\$105.6b	
Tied Representatives	\$44.0b	41.4%	\$44.9b	43.8%	\$40.1b	37.9%
Bank Representatives	\$18.9b	17.8%	\$17.2b	16.8%	\$16.7b	15.8%
FA Representatives	\$34.3b	32.3%	\$31b	30.3%	\$39.0b	37.0%
Online Direct Channel	\$5.6b	5.2%	\$5.4b	5.3%	\$5.7b	5.4%
Others*	\$3.5b	3.3%	\$3.9b	3.8%	\$4.1b	3.9%

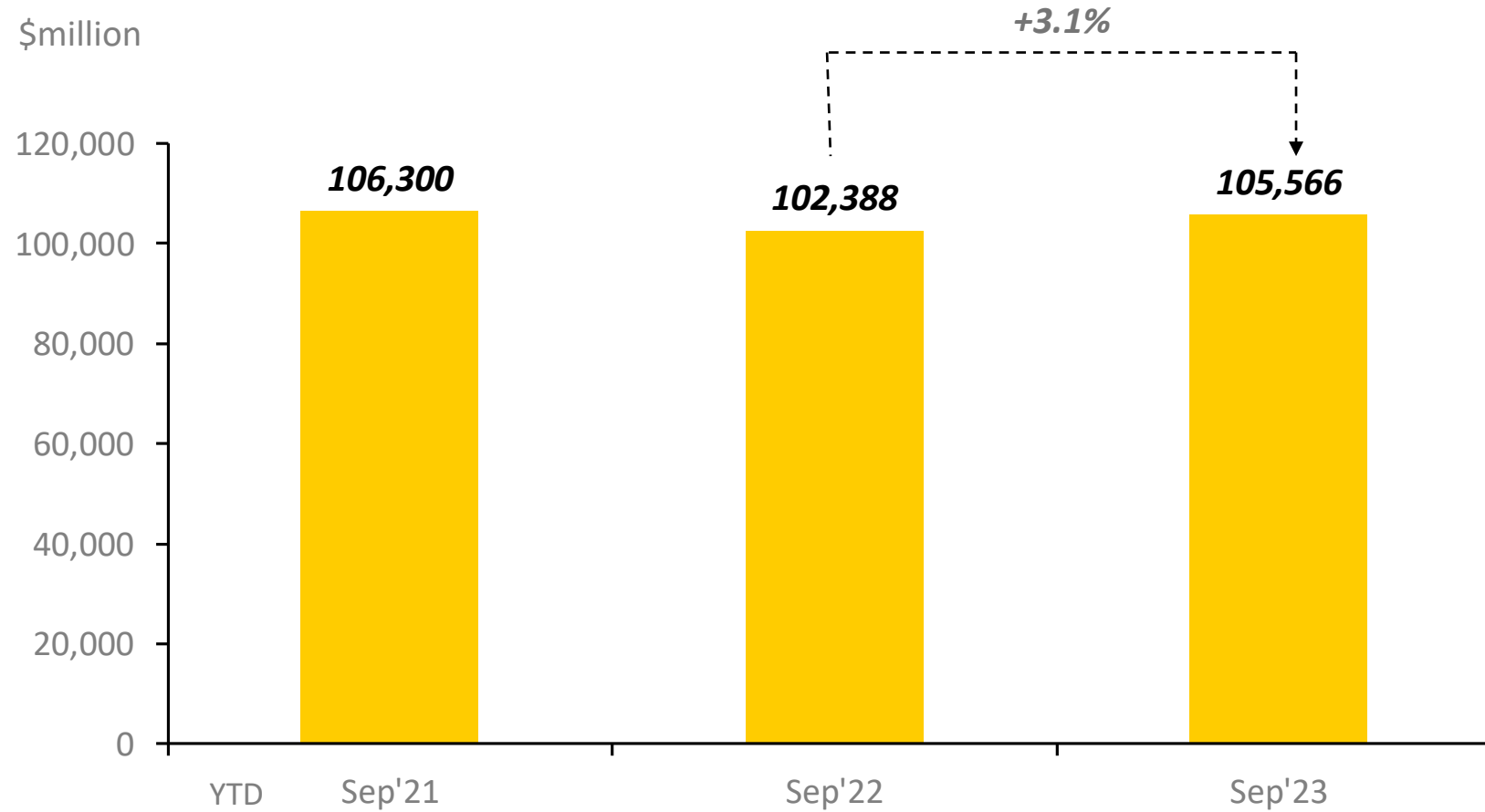
FA Representatives include representatives of "related FA firms". A related FA firm is a wholly-owned subsidiary of an insurance company.

Online Direct Channel refers to any web portal or application in the internet created, developed and maintained or operated by any direct life insurer, on which a client may purchase a life policy. This is a new category with data collected starting Q1'19.

*Products sold without intermediaries

New Business (Individual Life & Health)

Total Sum Assured

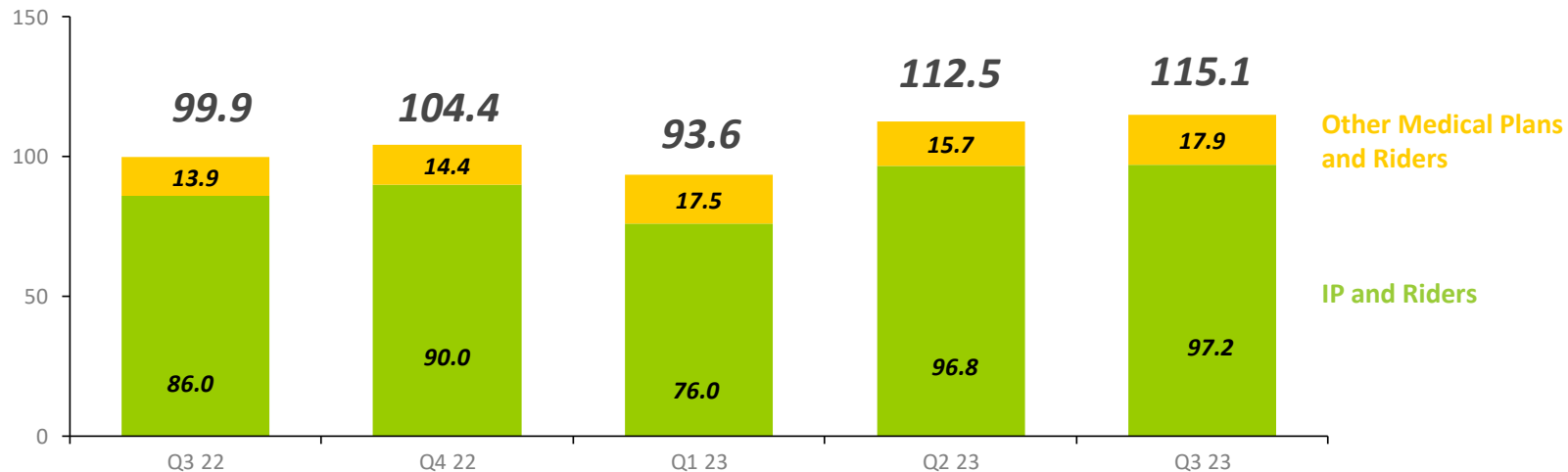


New Business (Individual Health)

Total Premium

	YTD Q3'22	YTD Q3'23	Q3'22	Q3'23	% change from corresponding period in 2021	
					YTD Q3'23	Q3'23
IP and Riders	\$216.2m	\$270.0m	\$86.0m	\$97.2m	24.9%	13.0%
Other Medical Plans and Riders	\$39.6m	\$51.1m	\$13.9m	\$17.9m	29.0%	28.8%
Total	\$255.8m	\$321.1m	\$99.9m	\$115.1m	25.5%	15.2%

\$million

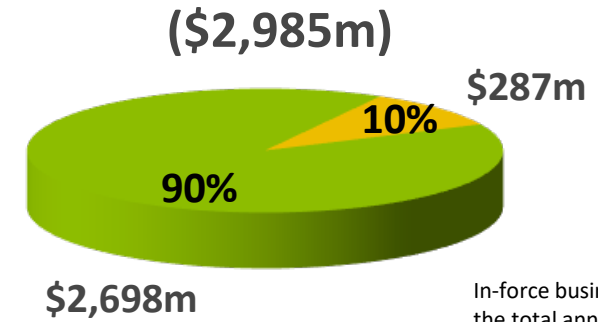
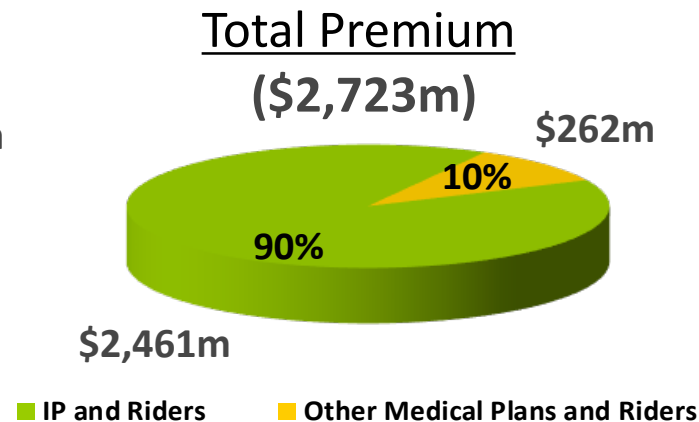
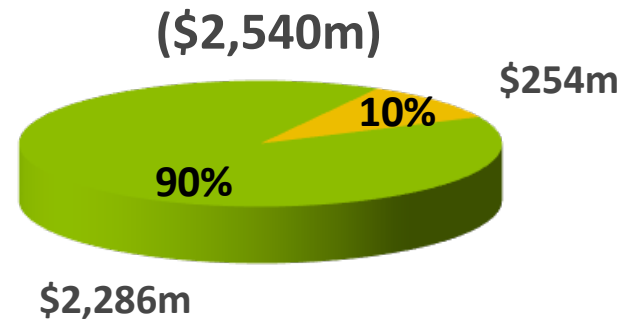
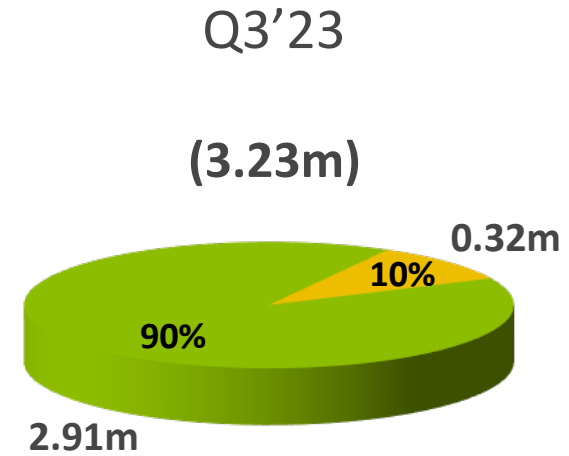
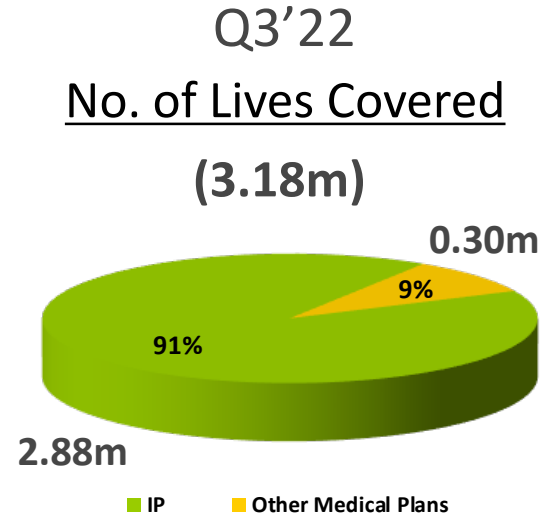
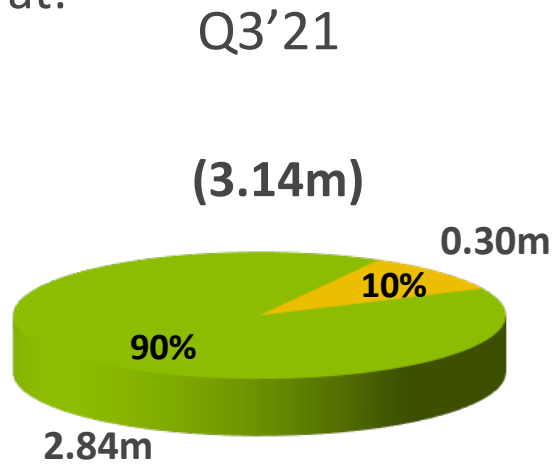


New business premium refers to the premium due to the new business sold in the year, as well as incremental premiums from any repricing of plans and change in age-band of the insureds.

In-Force Business (Individual Health)

Number of Lives Covered and Total Premium

As at:



In-force business premium refers to the total annual premium for policies that are currently being insured, which includes both the policies sold in the year, and also in the past.

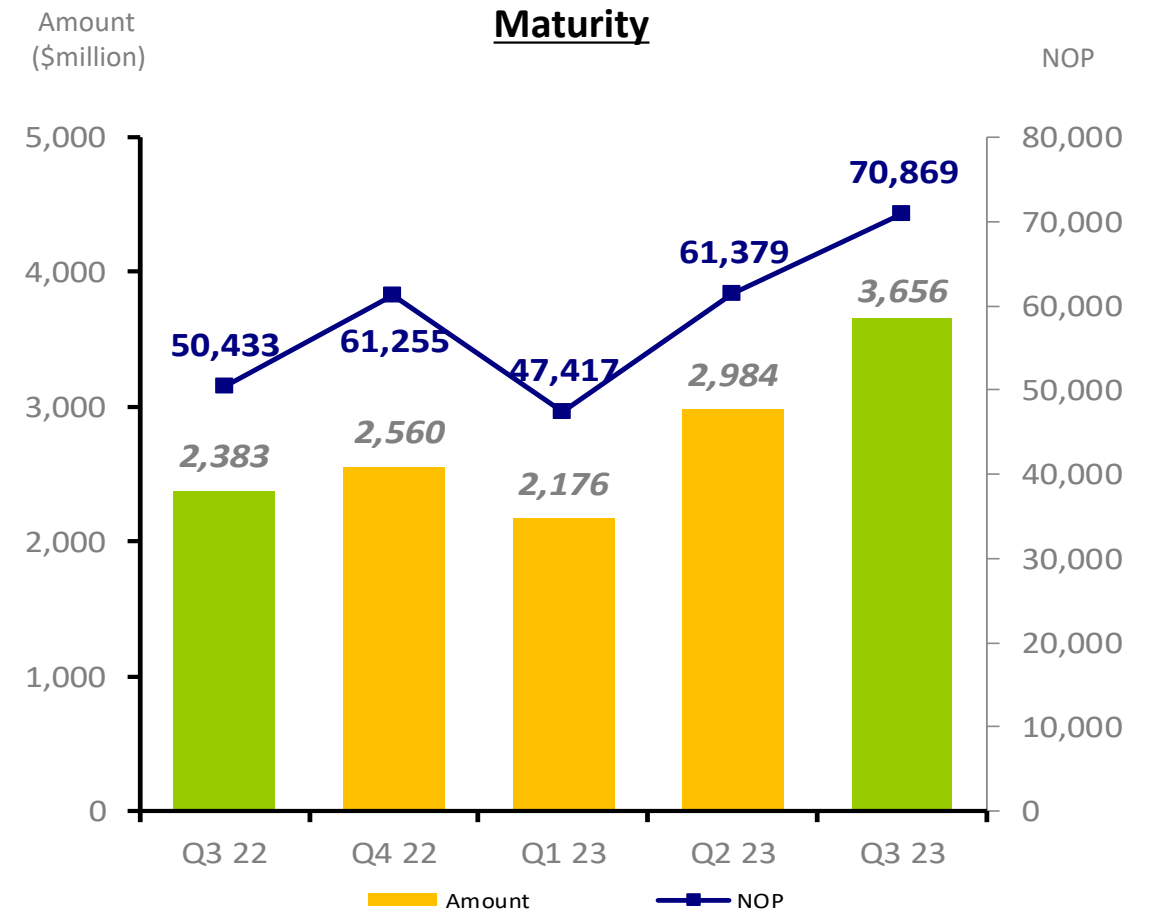
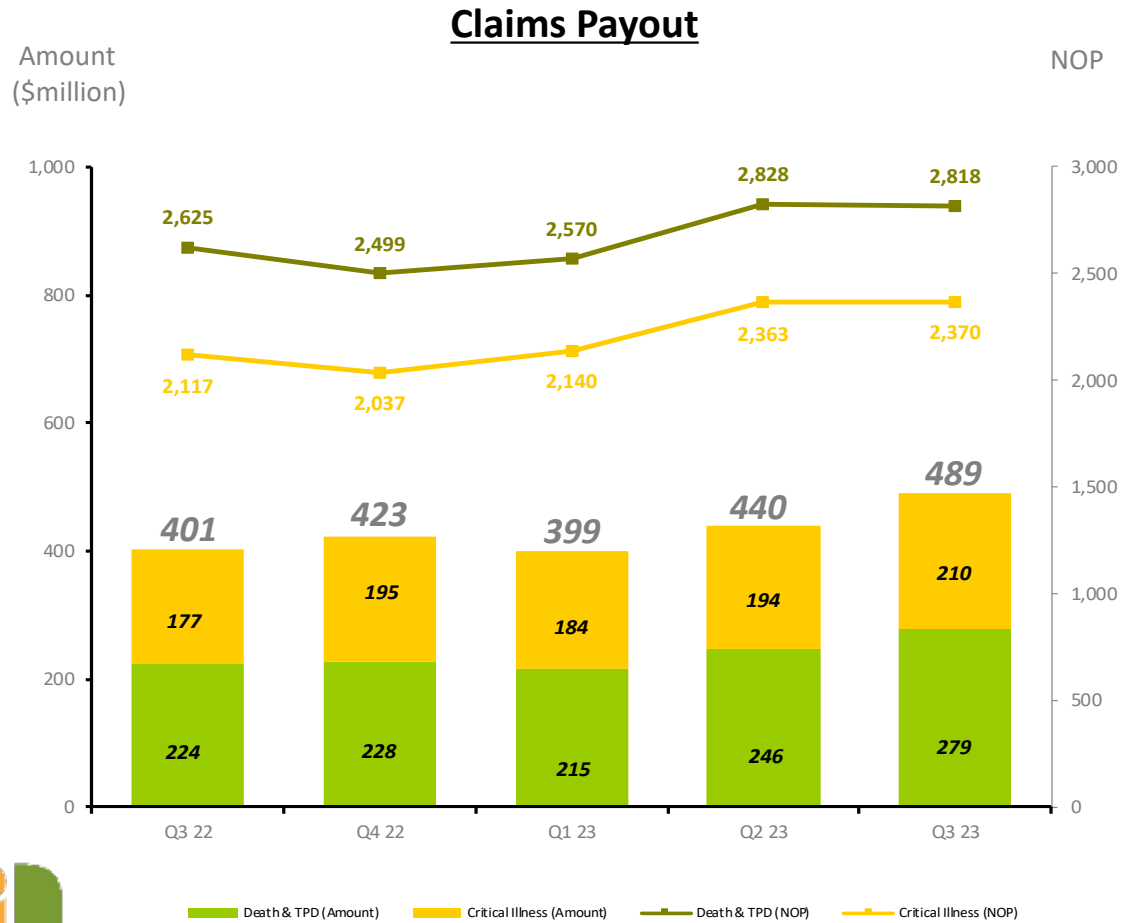
Group Life & Health

In-Force



Individual Policy Claims Payout & Maturity

Number of Policies and Amount

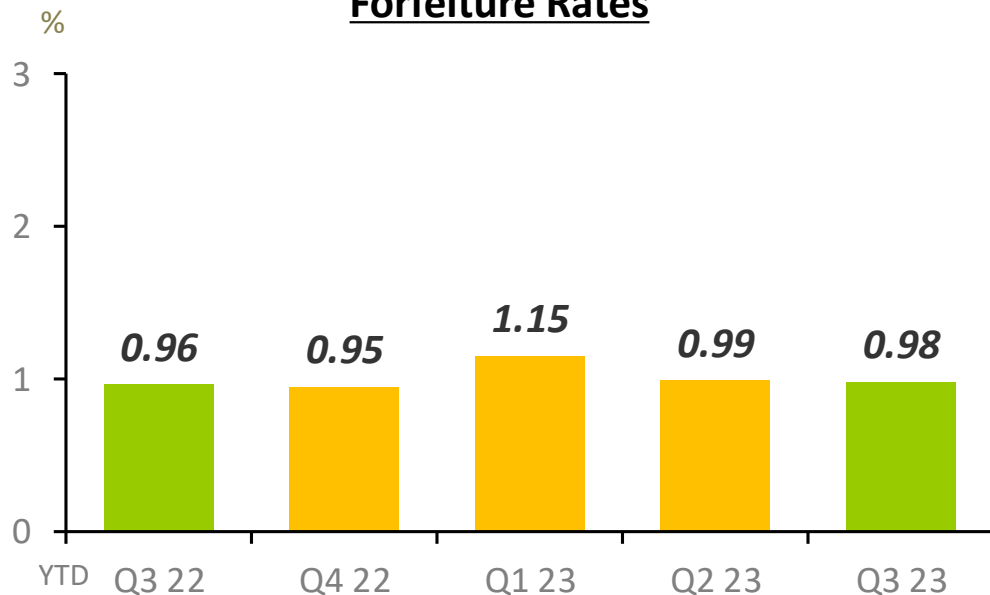


TPD: Total & Permanent Disability NOP: Number of Policies

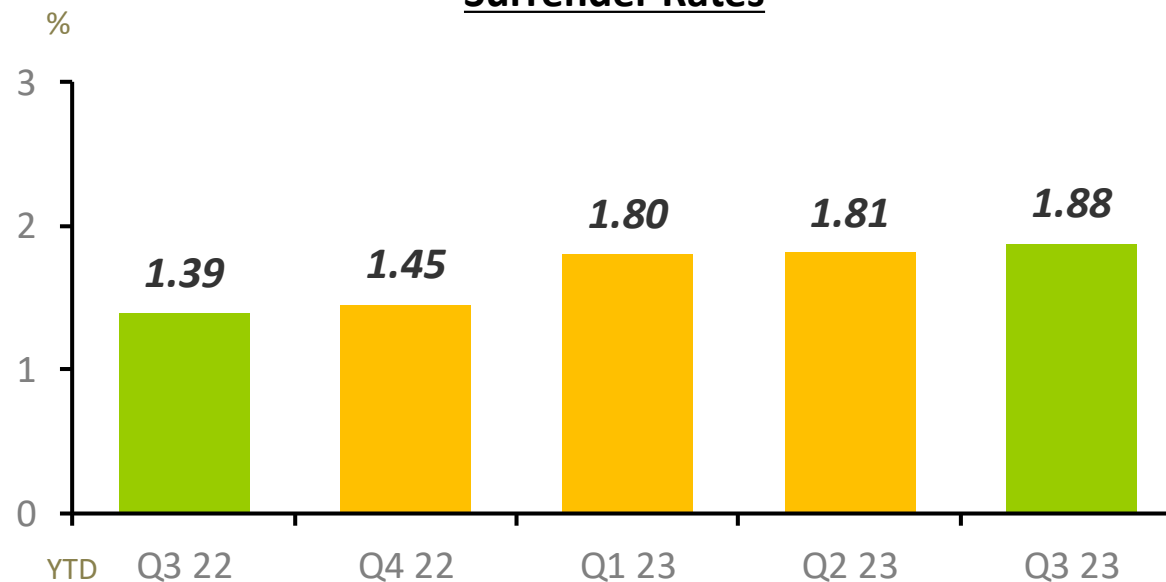
Forfeiture & Surrender Rates



Forfeiture Rates



Surrender Rates



$$\text{Forfeiture Rate} = (\text{YTD Forfeitures} * 4 / \text{No. of Qtrs Elapsed}) / [\text{YTD NB} + \text{NB1} + \text{NB2} + \text{NB3}]$$

NB1 = New Biz for Reporting Year – 1

NB2 = New Biz for Reporting Year – 2

NB3 = NB in Q3 to Q4 of Reporting Year – 3 if Q=1

= NB in Q3 to Q4 of Reporting Year – 3 if Q=2

= NB in Q4 of Reporting Year – 3 if Q=3

= 0 if Q=4

$$\text{Surrender Rate} = (\text{YTD Surrender} * 4 / Q) / [\text{IF4} * (1 - Q / 4) + \text{IF3} * (Q / 4)]$$

Q = No. of Qtrs Elapsed

IF3 = Annual Premium in Force, Year of Reporting – 3

IF4 = Annual Premium in Force, Year of Reporting – 4

Forfeiture policies are policies terminated before any cash values have been accumulated.

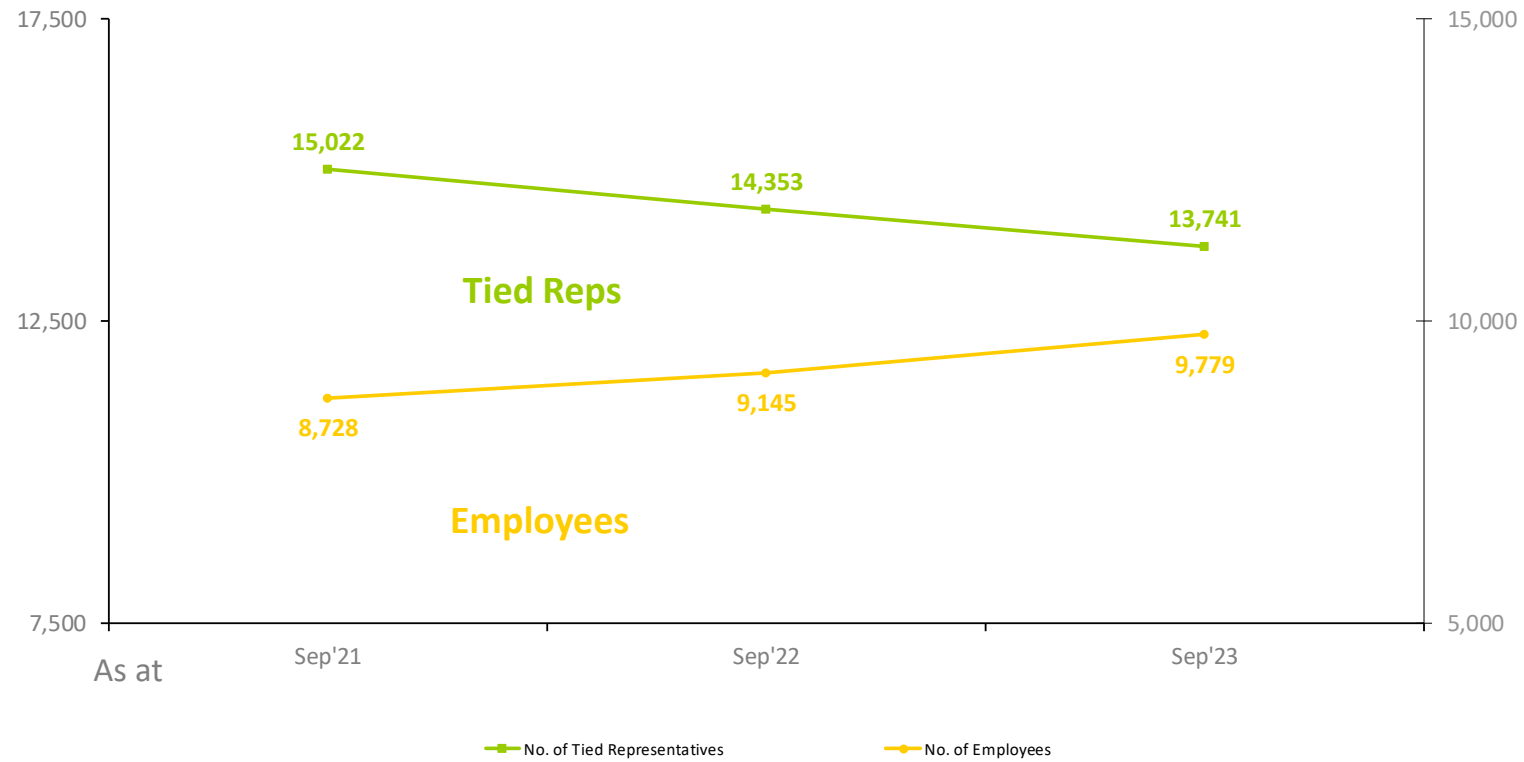


Manpower

Number of Employees & Tied Representatives

No. of Tied Representatives

No. of Employees



Term used	What it means
Single premium (SP) policy	A policy where the customer is required to pay only a one-time premium.
Annual premium (AP) policy	A policy where the customer is required to pay premiums on a regular frequency over a period of time.
Total weighted premium	A way to measure growth of the life insurance industry by taking into account fluctuations in the total premium from single premium business, which is sensitive to market conditions: Total weighted premium = Total weighted single premium + Total weighted annual premium
Weighted single premium	<u>10%</u> of the amount of single premium.
Weighted annual premium	<u>100%</u> of the amount of annual premium. However, where the premium payment obligation is less than 10 years, an adjustment is made. For example, an annual premium policy with a 7-year premium payment obligation will be reflected at 70% of the amount of annual premium.
Linked fund	A fund that pools together premiums paid under investment-linked policies, and invests in a portfolio of assets to achieve the fund's objective. The fund may be managed by the insurer or external fund manager(s). The price of each unit in a fund depends on how the investments of the fund perform. A policyholder may sell his units to take advantage of price gains.
Participating fund	A fund that pools together premiums paid under participating policies. A policyholder receives a share of the investment profit made by the life insurer in the form of a "bonus" or "dividend". Bonuses or dividends are not guaranteed as it depends on how the fund's investments are performing, how many policy claims are drawn from the fund and management expenses incurred.
Non-participating fund	A fund that pools together premiums paid under non-participating policies. A policyholder is not entitled to any profits that the fund may make.
Normal insurer	An insurer registered with MAS to serve the retail market.
Defined market segment (DMS) insurer	An insurer registered with MAS to only conduct non-CPF business and with certain policy size condition.
Tied representative	A person who represents one life insurer, and can advise on the products of this company.
Bank distribution / representative	A person who represents one bank, and can advise on the products of one or more life insurers with which the bank has a distribution agreement.
FA representative	A person who represents one Financial Adviser (FA) firm, and can advise on the products of the several life insurers with which the FA firm has distribution agreements.
Sum assured	Amount of death benefit.
Integrated plan (IP)	It comprises two parts: Part 1 is MediShield Life, run by the CPF Board to cover Class B2/C wards in public hospitals; Part 2 is an additional private insurance coverage, run by private insurers, typically to cover Class A/B1 wards in public hospitals or private hospitals.
Rider	An extra benefit that can be bought on top of the basic policy.
Forfeiture	Policies terminated before any cash value has accumulated.
Surrender	Policies terminated after having acquired some cash value. Commonly, it takes two to three years for cash value to accumulate.



Thank You

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