

BY FMAIL ONLY

Members' Undertaking No. 71 8 January 2018

To: All Ordinary and Associate Members

MU 71/18 - INTEGRATED SHIELD PLANS
GOOD PRACTICES ON PRE-AUTHORISATION FRAMEWORK/PROCESS

ACTION: GUIDANCE ON INTEGRATED SHIELD PLANS

Two files belonging to this undertaking are:

- 1. MU 7118 Cover Page 20180108.docx
- 2. MU 7118_Good Practices on Preauthorisation_20180108.docx

This document is the work of the LIA HITF Workgroup, formed to progress the recommendations of the Health Insurance Task Force (HITF) made in October 2016 aimed at better managing the escalation of IP claims costs.

The objective of this paper is to provide guidance to IP insurers on good practices to adopt when instituting a pre-authorisation process for their Integrated Shield Plans and Riders.

For avoidance of doubt

LIA Members' Undertakings should be read in the context of each particular MU in question. There are MUs that contain in one document a combination of compulsory minimum standards and recommended best/good practices.

LIA SECRETARIAT